

▶ GET PROTECTION FOR YOUR WATER SERVICE LINE

WITH COVERAGE YOU RECEIVE:

NO BILLS TO PAY FOR COVERED REPAIRS

- Don't pay any bills for covered water service line repairs.
- You can make multiple service calls per year for covered repairs (30-day wait applies).

24-HOUR, 365 DAY-A-YEAR REPAIR HOTLINE

- 24-hour HomeServe Emergency Repair Hotline is available to you 365 days a year.
- Priority response—a local and insured contractor will be dispatched promptly to your home.
- Enjoy professional, reliable assistance from a locally licensed and insured contractor.

30-DAY MONEY-BACK GUARANTEE

Accept Exterior Water Service Line Coverage and, if in the first 30 days you decide that this coverage is not for you, you can cancel and receive a complete refund.

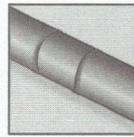
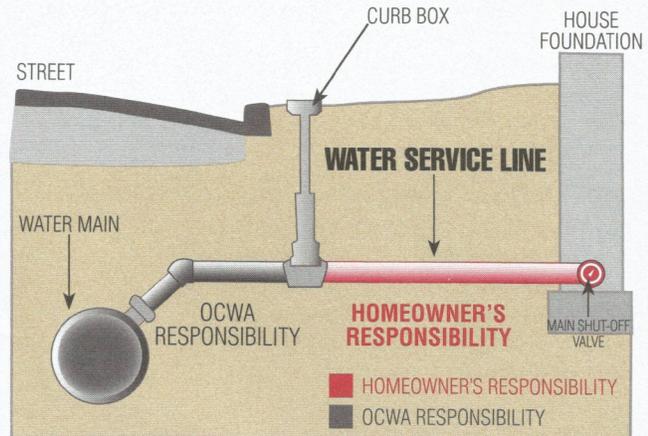
ONE-YEAR GUARANTEE

All covered repairs are guaranteed for one full year against defects in materials and workmanship.

▶ The illustration shows the exterior water service line that is typically your responsibility as a homeowner. Also shown are repairs that are performed on this line and how much a licensed and insured contractor would typically charge a homeowner for repairs.

HOW WOULD YOU COPE IF IT HAPPENED TO YOU?

With optional Exterior Water Service Line Coverage from HomeServe, it's not something you have to worry about; you'll benefit from a priority response and no bill to pay for covered repairs!



Replace water service line **\$2,587**

▶ PLAN MEMBERS:
NO CHARGE!*



Locate, excavate and repair leak **\$464**

▶ PLAN MEMBERS:
NO CHARGE!*

*National average repair costs as of January 2016. No charge for covered repairs.

Visit www.NYRepairPlans.com
Call toll-free 1-844-613-7701

AVAILABLE: MON-FRI 8AM-8PM | SAT 10AM-4PM EST

KNOW YOUR RESPONSIBILITY

As a homeowner, you may own the water service line that brings fresh tap water into your home.

You may be responsible for the repair of this line from the curb box to the water meter or main shut-off valve inside your home. Changing soil conditions or simply the age of your service line can cause water service line emergencies.

If your service line bursts, finding help can be difficult and time consuming.

Water service line leaks or breaks can be complicated and expensive to fix, often requiring specialized equipment to locate the leak and repair the line. If it's a difficult repair, you could be without water for some time.

OCWA is not responsible for such repairs. And basic homeowners insurance typically doesn't cover repairing or replacing the exterior water line on your property.

Let Exterior Water Service Line Coverage from HomeServe help protect your finances.

Now you can get *optional* coverage to help protect yourself from the costs to repair or replace this line. You'll have a 24-hour HomeServe Emergency Repair Hotline available to you 365 days a year and peace of mind knowing you have coverage in case of a covered emergency.

Important Coverage Information: Eligibility: A residential homeowner with sole responsibility for the exterior water service line may be eligible for this *optional* coverage. Residences not affixed to a permanent foundation, recreational vehicles and properties used for commercial purposes are not eligible for coverage. **If you live in a development community with a condominium, co-op or homeowners association, your exterior water service line may not be an individual homeowner's responsibility, so please check with your association before accepting this coverage.** Benefit Details: Coverage provides as many service calls as you need for the covered cost to repair or replace a leaking, frozen or permanently blocked exterior water service line from the OCWA curb box to the water meter or main shut-off valve inside your home that is damaged due to normal wear and tear, not accident or negligence. Not covered: Repair to any exterior water service line that branches off the main line, accidents and damage or negligence caused by you or others. Additional exclusions apply. Making a Service Call: Your plan starts the day your form is processed, and there is an initial 30-day waiting period before you can make a service call, giving you 11 months of coverage during the first year. This prevents service calls on pre-existing conditions and helps keep the coverage affordable. To see full Terms and Conditions with complete coverage and exclusion details prior to enrolling call 1-844-613-7701 or go to www.NYRepairPlans.com. HomeServe is an independent company, separate from OCWA, providing emergency home repair services and protection solutions to homeowners across the U.S. If you would like to be removed from HomeServe's mailing list, please call 1-844-613-7701.

1605_ON_3P_BRO

HOMEOWNERS WATER SERVICE LINE

RESPONSIBILITIES EXPLAINED

Take the Worry Out of **REPAIRS**

Local, Licensed and Insured **CONTRACTORS**

24-hour HomeServe Emergency Repair **HOTLINE**

EXTERIOR WATER SERVICE LINE COVERAGE